



**Inspector
General**

Texas Health
and Human Services

Hospital Utilization Review Quarterly Stakeholder Meeting

**Office of Inspector General
Investigations and Review Division
Surveillance Utilization Review**

October 17, 2022



Purpose and Disclaimer

Purpose:

To promote dialogue regarding Hospital Utilization Review between and among the attendees. The group will meet periodically to discuss utilization review and obtain stakeholder input.

Disclaimer:

The discussions at these stakeholder meetings are for informational purposes only and are not binding on the Health and Human Services Commission Office of Inspector General, Medical & Social Services Division, or its representatives.



Introduction

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Surveillance Utilization Review

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AHIMA Approved ICD-10-CM/PCS Trainer

Medical Coder - Program Coordinator VI



Hospital Utilization Review Updates

- **Sample Updates**
- **Quality Initiatives**
- **Coding Trends**



Sample Updates

- Sample Quarter 4/2019 has been run and medical record requests have been sent.
- OIG regions and nurse reviewers have begun processing the claims in this sample.
- Sample Quarter 1/2022 is expected to begin stratification and dissemination by the end of the calendar year.



Quality Initiatives

Provider Support

- InterQual Training
- Physician Consultant Panel
 - Identified new specialties for our panel
 - Conducted training to all providers on
 - Timeline for review of records
 - Reporting consistency
- Paperless processing system for HUR reviews



Quality Initiatives – Staff Continuing Education

- Coding Staff are AHIMA (American Health Information Management) certified and recertified every year to present compliant coding education to Nurse Reviewers
- Nurse Reviewers obtain AANAC CE hours and the Coding staff will receive AHIMA CE hours for each ICD-10-CM training
- Medical Coders provide training to Nurse Reviewers on query and code selection



Continuing Education

- HUR & Coding staff participate in Lunch & Learn opportunities with topics that enhance coding and clinical education whether on a disease process, coding.
- Coding staff participates in our nurse education onboarding program to ensure consistency in foundation aspects of “coding” and the selection of the most appropriate ICD-10-CM codes
- HUR continues providing ongoing education to clinical staff as to when to use a compliant physician query for any diagnoses identified on a post discharge Nurse Review claim. The source for creating a query will be from diagnoses listed in any one of the 21 chapters from the ICD-10-CM Tabular List of Diseases and Injuries. The goal for completing the series is by end FY 2023



Coding Trends and Diagnoses

Coding Trends

- Coding Staff identified several ICD-10-CM codes from the past two months that were assigned inappropriately and resulted in reassigning of a lower weighted Diagnosis Related Grouping (DRG)

Diagnoses Identified

- D62 Acute Posthemorrhagic Anemia
- O99.02 Anemia Complicating Childbirth
- P29.89 Other Cardiovascular Disorders



Thank You

- Next Quarterly Meeting
- Future Content



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