



Midtowne Meadows Health and Rehab

Nursing Facility Abuse, Neglect, Exploitation, and Misappropriation

Results in Brief

Why OIG Conducted This Inspection

In 2020 and 2021, the U.S. Department of Health and Human Services Office of Inspector General conducted audits of nursing facilities that reported allegations of potential abuse or neglect of Medicaid beneficiaries. The audits determined California, Florida, and New Jersey did not comply with federal requirements to report potential abuse or neglect of Medicaid beneficiaries. The Texas Health and Human Services (HHS) Office of Inspector General Audit and Inspections Division (OIG Inspections) initiated this inspection to determine whether the issues found in the 2020 and 2021 reports were present in Texas Medicaid nursing facilities.

Summary of Review

The inspection objective was to determine whether Midtowne Meadows Health and Rehab (Midtowne Meadows) has processes and procedures to document and report abuse, neglect, exploitation, and misappropriation incidents as required by state law. The inspection scope covered the period from May 1, 2023, through November 30, 2023.

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Key Results

Midtowne Meadows has policies and procedures that describe how to identify, report, and document abuse, neglect, exploitation, and misappropriation. Additionally, during on-site interviews with select staff, the administrator and staff demonstrated knowledge and protocols for identifying, reporting, and documenting abuse, neglect, exploitation, and misappropriation. They were also aware of the timeframe to report incidents of abuse, neglect, exploitation, and misappropriation, and could describe how to submit incidents anonymously.

However, Midtowne Meadows did not always:

- Accurately conduct Employee Misconduct Registry, Nurse Aide Registry, and criminal history checks. In eight of 211 (3.8 percent) employee records tested, Midtowne Meadows conducted criminal history, Employee Misconduct Registry, and Nurse Aide Registry checks using misspelled names or an incorrect date of birth.
- Timely conduct Employee Misconduct Registry and Nurse Aid Registry checks. Midtowne Meadows conducted Employee Misconduct Registry and Nurse Aide Registry checks for 18 of 211 (8.5 percent) employees after the employee's date of hire.
- Ensure all personnel received complete or timely orientation instruction on identifying, reporting, and documenting abuse, neglect, exploitation, and misappropriation. Of the employee records tested, 168 had at least one issue with the orientation documentation.

Recommendations

Midtowne Meadows should:

- Improve controls over its processes to ensure accurate and timely employment checks.
- Implement controls to ensure it provides complete and timely orientation for all personnel.

Management Response

Midtowne Meadows agreed with the recommendations and indicated all corrective actions had already been implemented.