About the Office of Inspector General

The office’s mission is to strengthen Texas Health and Human Services’ capacity to combat fraud, waste and abuse in publicly funded, state-run health and human services programs.

Our values are:

- **Accountability**: We serve Texans and take responsibility for our decisions and actions.
- **Integrity**: We demonstrate honesty and credibility.
- **Collaboration**: We work collectively to multiply our contributions and create shared goals, leading to greater success.
- **Excellence**: We strive to be and do our best.

Contact Us

**Main number:**
512-491-2000

**Fraud hotline:**
800-436-6184

**211 Texas**: Dial 2-1-1, select your language, then choose Option 3.

**Website**: ReportTexasFraud.com

- facebook.com/TxOIG
- twitter.com/TexasOIG
- linkedin.com/company/hhsc-office-of-inspector-general

- Fighting fraud, waste and abuse
- Protecting Texas taxpayer dollars
Fraud:
Any act that constitutes fraud under federal or state law, including any intentional dishonesty or misrepresentation made by a person who knew the deception could cause unapproved benefit for themselves or another person.

Waste:
Any practice a sensible person would consider careless or would cause excessive use of resources, items or services.

Abuse:
Any practice inconsistent with proper fiscal, business or medical practices and causes unnecessary program cost.

The Office of Inspector General has five main tools for detecting, deterring and preventing fraud, waste and abuse to ensure taxpayer funds for health and human services are properly spent:

• Audits focus on compliance.
• Inspections focus on systemic issues and risk assessment.
• Investigations focus on alleged abusive, wasteful or fraudulent practices.
• Reviews focus on waste and abuse in documentation, billing and payments.
• Data analytics supports all OIG work by identifying trends and outliers for work by detecting trends and patterns.

The Office of Inspector General • Fighting fraud, waste and abuse and protecting Texas taxpayer dollars.