

About the Office of Inspector General

The office's mission is to prevent, detect, audit, inspect, review and investigate fraud, waste and abuse in the provision and delivery of all state health and human services, and enforce state law related to the provision of those services.



OIG Core Values

Accountability: We serve Texans and take responsibility for our decisions and actions.

Integrity: We demonstrate honesty and credibility.

Collaboration: We work collectively to multiply our contributions and create shared goals, leading to greater success.

Excellence: We strive to be and do our best.



Contact Us

Main number

512-491-2000

Fraud hotline

800-436-6184

211 Texas

Dial 2-1-1, select your language,
then choose Option 3.

Website

ReportTexasFraud.com

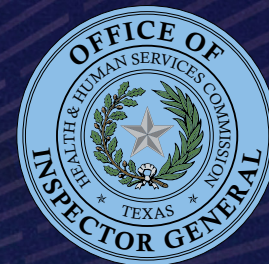
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**Office of
Inspector General**
Texas Health and Human Services



Fighting Fraud, Waste and Abuse

Fraud:

Any act that constitutes fraud under federal or state law, including intentional dishonesty or a misrepresentation made by a person who knew the deception could cause unapproved benefit for themselves or another person.

Waste:

Any practice a sensible person would consider careless or would cause excessive use of resources, items or services.

Abuse:

Any practice inconsistent with proper fiscal, business or medical practices causing unnecessary program cost.

Performance in 2022

The OIG continues to exceed our performance goals thanks to our teams’ outstanding efforts. For fiscal year 2022 our recoveries totaled more than \$490.7 million. Another \$877.8 million was identified for potential future recoveries, and \$166.9 million was saved in cost avoidance—money that was prevented from being spent.

Investigations completed	18,656
Audit reports issued	36
Inspection reports issued	10
Fraud hotline contacts	26,533
Hospital claims reviewed	27,234
Medicaid providers excluded	174
Medicaid and CHIP provider enrollment screenings performed ...	62,563

The OIG is advancing its work in a managed care environment by using sophisticated data analytics to find potential areas of risk that may warrant a deeper look. We are also committed to finding ways to prevent fraud, waste and abuse from happening in the first place, ensuring taxpayer funds go to help those who need services.

Protecting Taxpayer Dollars

The Office of Inspector General has five main tools for detecting, deterring and preventing fraud, waste and abuse to ensure taxpayer funds for health and human services are properly spent.



- Audits focus on compliance.
- Inspections focus on systemic issues and risk assessment.
- Investigations focus on alleged abusive, wasteful or fraudulent practices.
- Reviews focus on waste and abuse in documentation, billing and payments.
- Data analytics supports all OIG work by identifying trends and outliers for further review.