



Deaf Blind with Multiple Disabilities Program

Mission Road Developmental Center

Results in Brief

Why OIG Conducted This Audit

The Texas Health and Human Services (HHS) Office of Inspector General Audit and Inspections Division (OIG Audit) audited Mission Road Developmental Center (Mission Road) due to the vulnerability of the population served. Mission Road, a Deaf Blind with Multiple Disabilities (DBMD) provider, provides residential care for adults with intellectual and other developmental disabilities in San Antonio, Texas. Mission Road served 23 DBMD participants residing in four assisted living facilities and received a total of \$1.24 million through the DBMD program in 2021.

Summary of Review

The audit objective was to determine whether Mission Road operated and provided residential DBMD services at its assisted living facilities in compliance with applicable contractual requirements, laws, rules, and guidelines. The audit scope covered the conditions during the on-site visits of three Mission Road assisted living facilities on December 8, 2021, and health and safety related documentation through January 2022.

Management Response

Mission Road agreed with the audit recommendations and indicated it has implemented corrective actions.

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Conclusion

Mission Road Developmental Center (Mission Road) operated and provided residential Deaf Blind with Multiple Disabilities (DBMD) program services at its assisted living facilities largely in compliance with applicable contractual requirements, laws, rules, and guidelines.

The Texas Health and Human Services (HHS) Office of Inspector General (OIG) Audit and Inspections Division (OIG Audit) reviewed the conditions of three assisted living facilities during on-site visits to determine whether they provided a safe living environment; were sufficiently secured, modified, clean, and maintained in good repair; and had fire and other hazard detection and safety systems in place. On the day of the visits:

- Fire detection and safety equipment and processes were in place at all three facilities and equipment appeared operable. However, none of the three facilities had installed carbon monoxide detectors in resident bedrooms, as required.
- All three facilities were clean, in good condition, and generally free of hazards. However, OIG Audit identified some minor hazards at one of the facilities.
- All three facilities appropriately secured and separated medications by resident and maintained complete records, as required.

Recommendations

Mission Road should:

- Develop and implement a process to identify and mitigate hazards in its facilities.
- Ensure that carbon monoxide detectors are installed in resident bedrooms.