



Managed Care Claims Submitted by Byram Healthcare Centers

A Texas Medicaid Durable Medical Equipment
and Supplies Provider

Results in Brief

Why OIG Conducted This Inspection

Recent litigation involving DME and supplies providers who submitted false Medicare wound care supply claims prompted an interest in reviewing the potential risk for wound care supplies in Texas Medicaid. OIG Inspections initiated this inspection to determine whether claims for wound care supplies were supported.

Summary of Review

The inspection objective was to determine whether Byram supported its wound care supply claims according to guidelines. The inspection scope covered the period from January 1, 2022, through July 20, 2022.

Background

The term durable medical equipment (DME) encompasses both equipment and medical supplies that are continuously needed for a period of time. Skin ulcers represent the majority of chronic wounds. Practitioners should consider the clinical efficacy of the wound care product, the client's functional status, as well as the measurable signs of effective wound management when ordering products to treat wounds.

For more information, contact:

Key Results

Byram Healthcare Centers (Byram) is a durable medical equipment (DME) and supplies provider. This inspection focused on wound care supplies provided to Medicaid clients. The Texas Health and Human Services Office of Inspector General Audit and Inspections Division (OIG Inspections) tested 15 invoices for inventory purchased for Byram's Flower Mound distribution center and the associated payments. All 15 invoices and payments showed Byram purchased items comparable to the items distributed to Medicaid clients.

OIG Inspections also tested 30 managed care claims for wound care supplies delivered to 24 Medicaid clients. Byram's records did not always contain all required information. Two (7 percent) of the 30 managed care claims tested did not have complete order form information.

Recommendation

Byram should ensure client records are complete. The records must include (a) the order, (b) the quantity of supplies ordered, and (c) the practitioner's signature.

Management Response

OIG Inspections presented preliminary inspection results, issue, and recommendation to Byram in a draft report dated July 21, 2023. Byram agreed with the inspection recommendation and indicated it would complete corrective actions by October 31, 2023.