



Nursing Facility Staffing Hours Verification

Mira Vista Court

Results in Brief

Why OIG Conducted This Inspection

The Texas Health and Human Services (HHS) Office of Inspector General (OIG) Audit and Inspections Division (OIG Inspections) conducted an inspection of Mira Vista Court, a skilled nursing facility.

In 2020, the U.S. Department of Health and Human Services Office of Inspector General conducted a review of nursing facility staffing levels for 2018. The report revealed staffing levels varied considerably from day to day, which raised concerns some facilities may not fully meet the needs of their residents.

OIG Inspections initiated this inspection because of potential health and safety concerns caused by staffing shortages at nursing facilities.

Summary of Review

The inspection objective was to determine whether the direct care licensed nursing hours recorded at Mira Vista Court supported the hours reported to CMS in compliance with federal requirements.

The inspection scope covered the period from January 1, 2021, through June 30, 2021.

Key Results

Mira Vista Court accurately reported direct care licensed nursing hours worked to the U.S. Centers for Medicare and Medicaid Services (CMS) for 77 percent of the 799 payroll records reviewed as part of this inspection. However, Mira Vista Court overreported some direct care licensed nursing hours worked due to not accounting for all required meal break deductions. OIG Inspections did not identify any instances of Mira Vista Court underreporting direct care licensed nursing hours to CMS.

Recommendation

Mira Vista Court should program Kronos, the electronic timekeeping system used by the facility, to deduct one hour for meal breaks when a staff member works a shift of 16 hours or more to conform to the CMS requirement.

Management Response

Mira Vista Court agreed with the inspection recommendation and indicated corrective actions had been fully implemented.

For more information, contact: OIGInspectionsReports@hhs.texas.gov