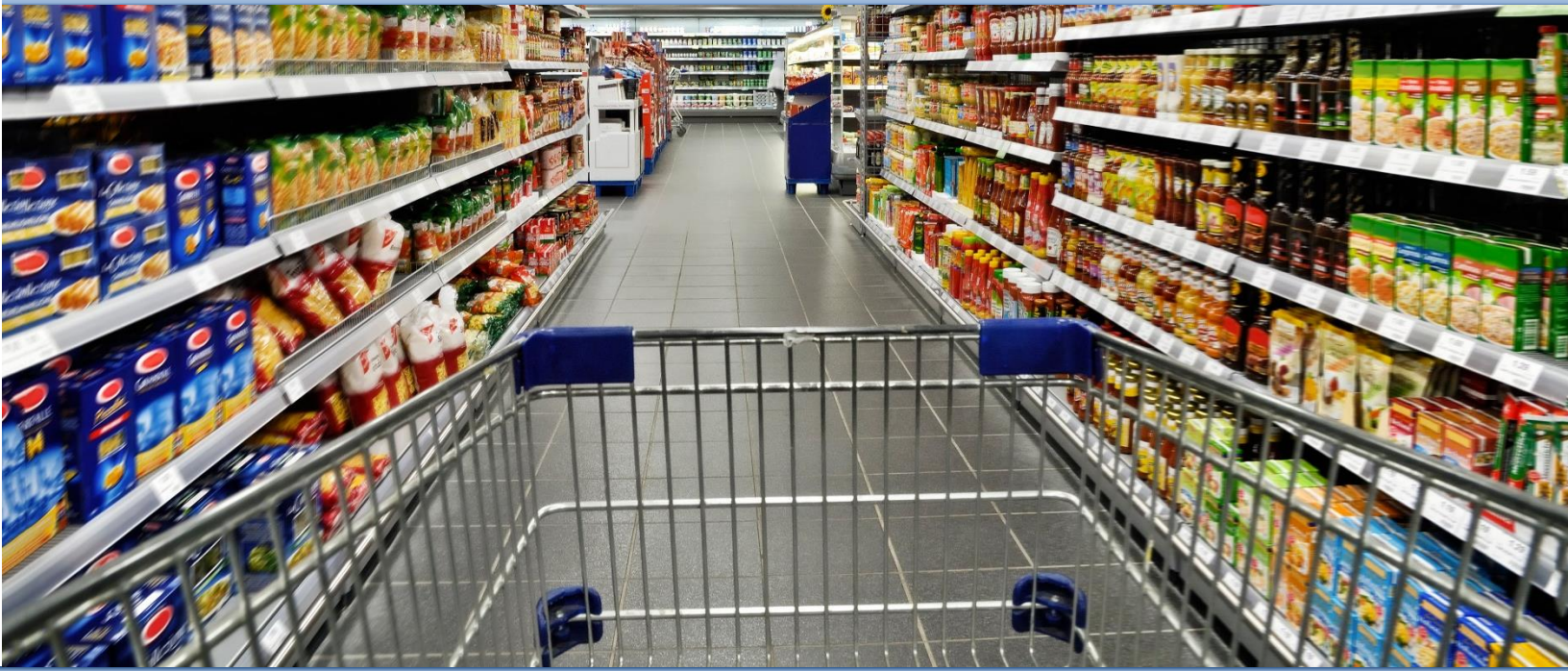


SNAP GUIDE FOR CLIENTS



Proper use of SNAP

The Supplemental Nutrition Assistance Program (SNAP) helps people buy the food they need for good health. SNAP food benefits are put on to the Lone Star Card and can be used just like a credit card at any store that accepts SNAP.

The Texas Health and Human Services Office of Inspector General (OIG) fights fraud, waste and abuse in health and human services programs. The OIG aggressively investigates incidents of SNAP fraud. Misusing the benefit can lead to a 10-year disqualification from the SNAP program, financial penalties and/or being charged with a felony.

How to properly apply for SNAP

- Apply online at YourTexasBenefits.com or in person.
- Must be a Texas resident.
- Use your own name and personal information.
- Provide accurate information on your application:
 - Correctly report all your income, including cash received.
 - Include everyone who lives in your household for at least 24 hours a month.
 - Accurately state your finances.

Examples of SNAP benefits misuse

- Using or trading SNAP to buy items like gasoline, tobacco or alcohol.
- Buying or selling SNAP benefits:
 - Posting it for sale on social media.
 - Providing SNAP to a cashier in exchange for items not covered by SNAP.
 - Selling SNAP in exchange for money.



Contact the OIG to report SNAP fraud

Toll-Free: 800-436-6184

211 Texas: Dial 2-1-1, select your language, then choose Option 3.

Online: ReportTexasFraud.com

