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Health and Human  
Services

# Quality Control Monitoring

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**Nursing Facility Stakeholder Meeting**  
**March 12, 2018**

# Monitoring Results



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15 Quality Control (QC)  
Reviews have been completed  
since NF reviews were resumed  
in November.

- Compliance 97.1%
- Inter-rater reliability 96.13%

# Identified Trends

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These are related to the QC monitoring criteria to which the NRs do not achieve full compliance:

- ADLs
- Active Diagnosis
- Physician's Orders
- UR Documentation and Procedure



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# Quality Control Monitoring Plan



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- Quality Control Monitoring results are shared with UR managers and staff.
- Education is provided during the QC Monitoring Review Process as well as during UR staff meetings and trainings.
- The Quality Assurance Team will continue to conduct Quality Control Monitoring reviews throughout the fiscal year.



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# Thank you

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